

QUALITY POLICY of THALESNANO Nanotechnology Inc.

One of our main aspirations is to achieve a harmonious development of our company in such a way that our quality requirements may keep pace with our growth, whilst taking into consideration the applicable requirements.

Our goal—in addition to manufacturing the quality products our customers expect and require—is to reach out to our markets with new services, which satisfy the future needs of interested parties at an ever higher level. Our objective is to establish and consolidate the quality criteria for the internal standardization, IT background and coordination of these new services.

We have developed our policy in a way that it adheres to the intentions and environment of our organization and supports our strategy. We are continuously improving our applied quality management system by setting new quality objectives, by analyzing the data generated in the framework of quality management as well as audit results, and by carrying out corrective actions and management reviews.

We maintain ongoing contact with our customers; we take into account their opinion on the use of our instruments and our services, and we accept their proposals with the aim of improving quality as well as our products and services.

All our employees identify with our quality policy and are committed to performing every activity according to the letter and spirit of our quality management system. In order to ensure the operation and improvement of our quality management system, our staff takes part in regular and advanced training, the effectiveness of which is continually assessed.

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